

WELCOME

This brochure details our package options for those taking a BASI Snowboard / Alpine / Adaptive exam in Arinsal, Andorra.

WHAT DOES THIS INCLUDE?

Our "Exam Only" package includes the following:

- Return transfers from Barcelona Airport.
- Pal, Arinsal & Arcalis lift pass for the duration
- B&B OR Half Board Accommodation.
- Special wristband giving you "locals" discount in selected bars in resort.
- FREE ski/board lockers in the hotels for our clients.
- FREE Wi-fi in the hotels.

Level 1 courses: arrive on Sunday and leave Saturday. Level 2 courses: arrive Sunday and leave Friday.

** Extra days can be arranged for extra cost **

ALSO INCLUDED IN THE B&B OPTION:

All you can eat breakfast every morning.

ALSO INCLUDED IN THE HALF BOARD OPTION:

- All you can eat breakfast each morning
- 3 course meal each night.

WHAT'S THE ACCOMMODATION?

OUR HOTELS: Depending on availability at the time of booking we use 2 "sister" hotels. Both are located no more that 5-6 min walk to the main gondola.

Both hotels have big rooms, all with full on suite bathrooms and TV's. There is a 24 hour reception, free wi-fi, restaurant with a small bar. English is fully spoken as well, so no translation worries.

SINGLE OCCUPANCY: Extra charges will be in place if you would like your own room for the duration of your exam.

BOARD LOCKERS: Another benefit of coming with us here at Snowboard/Snowsports Coach is that all our clients get free board locker use in the respective hotels. This is usually charged for so yet another saving on our package price.

We can arrange an on mountain "luxury" stoarge locker for you at a extra cost of approx £60 GBP for the 6 days. They are new and are key coded, heated and have boot dryers.

This small locker will fit 2 snowboards and boots or 3 pairs of ski's and boots. The bigger Family locker will fit 3 to 4 snowboards and boots or 5 pairs of ski's and boots. The family locker is approx £80 for the week.

This cost can be shared between you. Let us know if you want us to arrange this.

THE COSTS

WHAT'S THE COST?

The following prices include everything you need for your BASI exam here in Arinsal. Please note that the Ski and Snowboard Level 1's are now 4 day courses with compulsory pre course modules and the Level 2 ski and snowboard is now an 8 day course. BASI Level 1's will now run Tuesday to Friday to allow an on snow warm up day on the Monday. Level 2's will will run Tuesday to Friday on week one and Monday to Thursday on week 2. Again this allows for a warm up on Monday and allows you to leave on the Friday so you are back home for the weekend.

Our prices included return airport transfers, lift pass for the duration of the exam, all accommodation AND our discount wristband for a variety of discounts in the village.

NOT INCLUDED ANDORRA TOURIST TAX: Just introduced is a new tourist tax of 1.5 Euro per person per night. This has to be paid direct to the hotel on arrival as we are not allowed to include it into our pricing. For those on the Level 2 - You will only be charged for a max of 10 nights.

Also don't forget we will be on hand prior to travelling to ask any questions, so you'll get a more personal service than from a tour operator. Everything will be waiting for you when you check in so no hassles of trying to find the lift pass office, wondering where to catch the bus, its all done for you so you will have more time to relax for the start of your exam. We've travelled to many BASI exams, so we know what's important. Why not arrive earlier or extend your trip prior to the exam to get you snow legs or even after the exam as a bit of a holiday.

BASI LEVEL 1 SKI/SNOWBOARD/ADAPTIVE INSTRUCTOR:

5 day lift pass & Airport transfers included. Prices from:

B&B - 6 NIGHTS: £730

HALF BOARD - 6 NIGHTS: £780

BASI LEVEL 2 SKI/SNOWBOARD/ADAPTIVE INSTRUCTOR:

12 day lift pass and airport transfers included. Prices from:

B&B -12 NIGHTS: £1,299

HALF BOARD - 12 NIGHTS: £1,375

We say from as all basi courses run at different times of the winter which incur different prices at the different hotels we use. Also if you request single occupancy and/or extra days outside our exam only package options.

3

MORE INFORMATION

HOW TO PAY:

Once you have booked you place on your exam via BASI, you then choose one of our accommodation options as detailed in this pack. A deposit is payable to us to secure this.

Level 1 Course Deposit : £150pp Level 2 Course Deposit : £300pp

The balance for our package must be paid 4 weeks prior to the course start date. This is when BASI will confirm the course. This payment is direct to our Andorran account.

If your course is **NOT CONFIRMED** by BASI due to lack of numbers then the deposit paid to us will be refunded in full.

Once the course is confirmed, you can then book your flights on the specified dates and let us know both the arrival and departure times. We can then arrange the transfers for you.

Then during the week prior to your arrival we will email you our arrival PDF detailing all the information you need to know about getting here and checking into your hotel.

We will obviously help you all the way in regards to flights and anything and everything else you need to know.

AIRPORT TRANSFERS:

Return airport transfers are included in our Exam Only price. We will book them the specified arrival and departure days for the specific course you are on.

Once we have booked your transfers then **ANY** change to the date or time will incur a £10 admin charge imposed on us by the company we use.

More information about the transfers will be supplied when booking on the course.

MONEY IN RESORT:

There are plenty of cash points in and around town, but be aware that your bank may charge you for withdrawing money. Credit cards are widely used in town but cash is always preferred in the local bars.

There is no actual bank facility to physically change money in Arinsal. If you intend to bring cash please change this in the UK prior to coming out.

* PLEASE NOTE: The currency in Andorra is still the EURO *

FLIGHTS:

Barcelona El Prat is the easiest airport for Andorra. There are many airlines from all over the UK that fly there.

Toulouse Airport can be accommodated by prior arrangement but we ALWAYS recommend Barcelona.

We recommend landing in Barcelona (or your respective airport) no later than 2pm in the afternoon. This means that with the transfer times taken into account, you get into resort early evening and have plenty of time to relax and have a drink and a bite to eat on the first night.

The same will go for return flights back to the UK. A later departure in the afternoon means you don't have to leave Arinsal too early.

Again more information regarding matching flight times and transfers will be sent to you upon booking onto the course.

LIFT PASSES:

All lift passes are valid for every day of your holiday. They are valid for Pal Arinsal and Arcalis region. Your lift pass and wrist band will be waiting for you when you arrive/check in as part of your welcome pack.

Once you have your lift pass it is your responsibility and Snowboard/Snowsports Coach cannot be held responsible for any costs incurred due to loss or theft of lift passes.

LIFT PASS INSURANCE:

This can be added to cover the loss of lift pass for £1.50 per day. Please let us know if you would like this. This will only be added if you specifically request it.





OUR WRISTBANDS

OUR "LOCAL" WRISTBAND:

Over the past few seasons we have had other people not taking our packages, trying to get our discount in bars and cafes in town and up the mountain. So we introduced our own wristband, so only our customers get this discount. Its a thank you from us and makes you part of the Snowboard/Snowsports Coach crew from the day you arrive.

Our wristband tells all the bar staff in our favourite places that you are with us and that you get locals price straight away. We try and make you feel part of the great local scene here in Arinsal from day one of your holiday.

For 2023 season, some bars are giving us MORE than local discount with amazing offers that just make your exam time here with us that bit more special than with a tour operator.

The idea sounds cheesy but it works!

It also saves you guys asking about discount - as soon as the staff see it they will know.

The band itself is fully waterproof and shower proof so is fine to wear for the duration of your stay.

This band is only available for Snowboard/Snowsports Coach clients.



WHERE IT WORKS!

POLAR BAR:

These guys look after us all winter and offer special Snowboard Coach only discount on to all our clients. They are our favourite mountain cafe in Arinsal. We eat there every day as its too cheap not to. With our wristband you will too....Here is what we get:

BREAKFAST SNACKS (9AM-11AM)

- Croissant & Coffee 4 Furo
- Nepolitana/Pan Raisin & Coffee 4.50 Euro
- Scrambled Egg on Toast 4.95 Euro

PLATE OF THE DAY FOR 9.50 EURO:

Main meal and soft drink/coffee

SANDWICH CHOICE FOR ONLY 8.50 EURO:

- Bacon/Cheese/French omelette/Tuna "Bocadillo"
- Coffee or soft drink

Anything else on the menu you will get a discount of 20% should you not wish to take these specials.

The Polar bar is located up the mountain on the middle floor of the complex when you get off the gondola. When you order/pay you will need to show your SBC wristband else you will be charged the full price.

CISCO'S BAR: A favourite of ours over the years of being here. They do us an amazing 2 EURO pints ALL THE TIME Free nachos and chili in Apres ski as well.

EL MOLI: Specials during apres, local prices on all drinks.

FUGAZZETA: Our local coffee and chilled bar run by our good friend Joaquin. Daily deals and local prices and speci SBC deals.

DERBY DELI & IRISH PUB: A fast take away style deli up the hill that gives us great discounts on food - plus local prices on all drinks in the bar in the village.

360 EATERY & BAR: Burger and a beer deals and local prices on all drinks.

EL CABIN: Local prices on all drinks in the bar.

A full list of discounts will be emailed prior to the course.

















THE HOTELS

















A BIT MORE ABOUT US

Snowsports Coach is part of Snowboard Coach. We have been working on delivering and organising a variety of BASI courses for over 15 years. We are a collection of BASI trainers and ISTD/ ISIA instructors that have worked our way through the BASI system so we know what doing a course is all about.

Andorra is where we did our first BASI courses back in 1997 and we've loved the place since. We have been running our programs back here for the past 10 winters. Now thanks to us Andorra and Arinsal is back on the map with BASI and is a growing venue for more and more courses.

BASI use our experience, local knowledge and resources to help them will the logistics of running all BASI courses taking place in Arinsal

Please feel free to contact us if you require any more help. information or advice on booking a BASI course with us.

APPROVED BASI PARTNER

Our company is also a FULLY APPROVED BASI PARTNER. This is an accreditation that BASI are only issuing to approved companies with a proven track record of delivering a quality BASI product.

This means that we have been through a rigorous quality control process assessing everything from our training and delivery methods to our course structure and organisation. We have surpassed this stringent criteria with flying colours.

AND FINALLY.....

Please come into any BASI course with the mind-set to have vour riding or skiing and teaching critiqued and be open to change regardless of how long you have been involved in winter sports. If you're not willing to change then you will not get the full benefit of a BASI course.

Remember the course is not a guaranteed pass. Every course that a trainer runs they aim to make it 100% successful, but they are not in control of how you learn or how much effort you put in. That bit is up to you. You will get all the tools and feedback you will need in order to pass the exams. Use the time around the course to practice this and you will be giving yourself the best chance in achieving your goal.

You will have a great time in Arinsal both on and off the slopes. It is one of the best value for money resorts that BASI operate in. Making it the perfect place to do an exam.....and with our discount wristband included, it makes it even better. This wristband is NOT available outside our packages.

We look forward to seeing you at the start of the course, if not before.







Proudly earned the highest levels attainable from the following Worldwide Snowboarding Governing bodies:











And is sponsored by:

















Please read our terms and conditions on the following page...

TERMS AND CONDITIONS

Snowboard/Snowsports Coach are trading names under All Mountain Training SLU - an Andorran registered company - from herein refered to as "Us" and "We". You will be referred to as the "client". All applicable under Andorran Law.

Terms and Conditions for our "Exam Only" Package.

- 1. The client must have fulfilled all of the course prerequisites as detailed in our package info pack. The client must also be safe and medically sound to travel and to be in a winter resort and have appropriate insurance cover for Andorra. We will not accept any clients travelling against medical advice and you must state this in the booking form you receive from Us. We can not be held responsible for costs incurred for failure to declare this.
- 2. The client will only be accepted and secured provided:
- a) The application is accompanied by the appropriate £150/ £300 non-refundable or transferable initial deposit*
- b) The booking confirmation is signed and returned.
- c) The client unconditionaly accepts these terms and conditions of booking when confirming via email that a place on our Exam Only package is required.
- 3. *Deposit is FULLY REFUNDABLE should BASI cancel the course due to low number. This is done usally 4 weeks prior to course start date.

- 3a. When BASI CONFIRM the course The remaining balance of your booking must be received in full by us within 7 days.
- 4. If payments are not made within 7 days of these deadlines then We reserve the right to re-allocate you're place without refund
- 5. If minimum numbers are not met these courses will be cancelled and course fee returned to the client by BASI. In this instance we can not be held liable for secondary loss/expenses due to course cancellation. DO NOT BOOK FLIGHTS UNTIL COURSE IS CONFIRMED BY BASI.
- 6. All changes to bookings must be received in writing by email.
- 7. All clients must be insured for our courses. We advise every student to buy insurance AS SOON AS YOU CONFIRM YOUR BOOKING WITH US/BASI. Please do not wait until the week before you travel.
- 8. Cancellation: in the event of cancellation by the client the deposit paid WILL NOT BE REFUNDABLE/TRANSFERABLE. If paid in full then the balance minus deposit will be refunded except when:
- a) Client cancels within 4 weeks of the course start date NO REFLIND WILL BE GIVEN

- We strongly recommend that all clients embarking upon ANY of our courses take appropriate insurance which covers both cancellation and curtailment and course reimbursement/cover.
- 10. Proof of insurance or similar will be required prior to attending the course.
- 11. No monies will be refunded by Us or BASI in the event of an injury sustained whilst participating in ANY of our courses, where injury leads to missed sessions, curtailment of the course; then in this instance it is necessary to make an insurance claim. We will provide the necessary receipts.
- 12. If the venue of the course is adversely affected by snow, weather, force majeure or any other circumstances beyond our control that cause cancellation of any/all parts of our course and package offered NO REFUND WILL BE GIVEN. Again We insist on a suitable insurance policy as detailed in point 7.
- 13. In the event of the above in paragraph 13: You, the client, agree that We or BASI cannot be held responsible for refunds.
- 14. We reserve the right to refuse training to any client who, in the opinion of the Us or the BASI trainer is unsuitable for snow sport instructor training.
- 15. Any client found under the influence of alcohol or drugs during course contact time (ie a training session or shadowing time) will be removed from the course permanently and with NO REFUND.
- 16. In the event that the client is refused training on the basis of paragraph 11, 12, 14 & 15 You agree that no monies will be refunded.
- 17. In the event of any arrest or infraction between the client with the local Police in relation to drink, drugs or ANY circumstance that see's YOU the client arrested/detained/ removed from the country. We will not be held responsible. We will stand by the decision of the enforcing agency. Again no monies will be refunded

- 18. In the event of point 18; Our limited responsibility is to ensure that the client is given contact with the British Embassy.
- 19. You the client agree that except for death or personal injury arising through the negligence of Us, We shall not be liable for any loss or damage arising whether in respect of death, bodily injury, illness suffered or contracted, loss, costs, damages or expenses incurred for anything on our program.
- 20.1t is the client's responsibility to ensure that all accommodation, transport and any other facilities provided or organised by Us, is treated with respect and appropriate consideration as if their own.
- 21. We will not be responsible for any damage caused by a client. You, the client, will be held liable for any costs incurred in such a way and will agree to settle any costs immediately to 'make good' any and all damage caused.
- 22. As an applicant to be a client on a course or package organised by Us, whether applying by telephone, email or letter you agree to abide by these conditions when confirming your booking with us, regardless of whether you have signed and returned the requested booking form.



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